



Muckleshoot Bingo Players Club Rewards Program

Effective July 1, 2026

OFFICIAL RULES

Program Overview

The Muckleshoot Bingo Players Club Rewards Program ("Program", "Muckleshoot Bingo Rewards", "Muckleshoot Bingo Players Club") is a promotional loyalty program designed to reward guests for qualified play and visitation at Muckleshoot Bingo located at 2117 Auburn Way, Auburn, Washington 98002.

Note: The Muckleshoot Casino Rewards program is a separate, stand-alone program available only at the Muckleshoot Casino and Resort.

How to Enroll

1. Members must be 18 years of age or older and present valid photo identification at the Muckleshoot Bingo Players Club or other designated enrollment location.
2. Members must be present to receive a Muckleshoot Bingo Players Club card.

Earning Points

1. Members earn points at the following rate: \$1 = 1 point.
2. **Live Bingo Play:** Members earn points by presenting their Players Club card at the Admissions window when purchasing qualifying Live Bingo buy-ins. Bingo cards purchased with cash on the Bingo floor ("throwaways") are not eligible for point earning.
3. **VGD Machine Play:** Members earn points by properly inserting their Players Club card into the card reader while actively playing at an operational VGD machine.
4. Members must be present to earn points.
5. Members are responsible for properly utilizing their Players Club card during play. Muckleshoot Bingo is not responsible for untracked play resulting from card misuse, failure to present a card, or operational issues outside of Muckleshoot Bingo's control.

Point Redemption Values

1. Live Bingo Free Play: 100 points = \$1 in Live Bingo Free Play.
2. VGD Machine Free Play: 300 points = \$1 in VGD Machine Free Play.
3. Red Cedar, Corner Shoppe, and Gift Shop Purchases: 100 points = \$1 toward qualifying purchases. Points may not be redeemed for alcohol purchases.

Redeeming Points

1. Members must be present to redeem points.

2. **Live Bingo Free Play:** Members must complete a cash or qualifying purchase transaction before redeeming points for Live Bingo Free Play. Points may only be redeemed during the original Admissions transaction and may only be applied toward Live Bingo purchases of equal or lesser value.
3. **VGD Free Play:** Members may redeem points for VGD free play by inserting their Players Club card into an operational VGD machine and entering their valid four-digit PIN to convert points into downloadable credits directly onto the machine. Members can convert up to 1,000,000 points into VGD Free Play per day. Once points are converted to VGD Free Play, members have 30 days to use their Free Play before it expires.
4. **Red Cedar, Corner Shoppe, and Gift Shop Purchases:** Members may redeem points for qualified purchases by presenting their valid photo identification and Players Club card during checkout. Participants may not purchase alcohol using their points.

Terms & Conditions:

1. Members' use of the Muckleshoot Bingo Players Club rewards card indicates acceptance of these Terms & Conditions.
2. There are no fees or charges for membership.
3. Eligibility is limited to members 18 years of age or older:
 - a) Muckleshoot Bingo employees with gaming privileges, as outlined in the property's approved General Operating Policies, are allowed to earn and redeem points and participate in the program within the guidelines set forth.
 - b) Barred guests are not eligible for membership.
4. Membership is limited to one individual per account.
5. Valid photo identification is required to sign up for membership.
6. Members of the program agree to present valid photo identification to management upon request.
7. Rewards cards are issued to each member and remain the property of Muckleshoot Bingo. Management reserves the right to confiscate rewards cards from members who do not follow these rules or have been barred or suspended from casino or bingo play by the Muckleshoot Tribal Gaming Agency (TGA).
 - a) Muckleshoot Bingo reserves the right to forfeit any or all accumulated value on an account for which the card has been confiscated.
 - b) All base and bonus points or accumulated promotional values in the account of a member who is barred/suspended for one (1) year or more, or is excluded from casino or bingo play by the Muckleshoot TGA or from the Muckleshoot Reservation, will expire on the effective date of the barring/suspension/exclusion notice and will be forfeited without further notice.
8. Account information is available to members by inquiring in-person at the Muckleshoot Bingo Players Club with a valid photo ID or using secure credentials online via a secure Player Portal if available.
9. Only the Players Club member whose name is on the account is permitted to inquire about account information and/or request changes or execute transactions using the card.
10. If a member does not want to be contacted or receive offers via mail, email, or phone the member must notify a Players Club representative in person.

11. It is each member's responsibility to properly utilize their rewards card while in play.
 - a) Insert their card at the beginning of play at an operational VGD machine for proper tracking.
 - b) Present their card to Bingo staff at the admissions window when they buy-in for a bingo session.
 - c) Muckleshoot Bingo is not responsible for untracked play due to member negligence or improper use of their rewards card.
12. Muckleshoot Bingo rewards balances include base and bonus points.
13. Base and bonus points are added to each member's account as they are accrued, for qualified, tracked VGD and Live Bingo play.
 - a) Base points are redeemable at predetermined redemption values.
14. Base points in an account will expire and shall be deleted from the system one (1) year after they are earned. The qualifying base points will expire without direct written or verbal notification.
15. Management reserves the right to adjust all point balances resulting from malfunction, operational error, computer error, fraud, or misuse of the card.
16. All point accumulations are subject to review and verification by property regulatory and audit procedures.
17. Muckleshoot Bingo rewards cards, points, and all awards are non-transferable, including upon death and divorce.
18. Multiple cards may be issued at management's discretion for members who wish to play multiple machines simultaneously.
19. Point earning and redemption calculations are subject to rounding, system limitations, operational requirements, and final review by Muckleshoot Bingo management.
20. Replacement cards may be obtained at the Players Club with a valid photo ID.
21. Members may not distribute, loan, sell, or allow other persons to use their rewards card. This may subject a member to termination of Muckleshoot Bingo Rewards membership, demotion of the member's account status, or forfeiture of the member's benefits.
22. Management reserves the right to change, amend, suspend, cancel, or terminate any aspect of the Muckleshoot Bingo Rewards program, its benefits, and/or terms and conditions in whole or in part, at any time. Management shall provide 30 days' advance notice of changes to point values and point redemption requirements.
23. Promotion rules can vary. Please visit the Muckleshoot Bingo Players Club for all questions regarding promotional rules.
24. In the event of a dispute, the decision of Muckleshoot Bingo management is final.
25. Any member dissatisfied with Muckleshoot Bingo's management final decision/ruling may submit their complaint in the form of a written petition for relief to the Muckleshoot Gaming Commission within thirty (30) days of the disputed decision/ruling.
26. Any personal information obtained from Muckleshoot Bingo Rewards members will be maintained consistent with the Muckleshoot Bingo Privacy Policy.
27. Muckleshoot Bingo is not responsible for lost or stolen cards.